

## HSENI Equality Action Plan 2011 - 2015

**Key Objective – To provide the highest standards of service delivery at the regional level**

<b>Inequality</b>	<b>Action Measures</b>	<b>Performance Indicator</b>	<b>Timescale</b>	<b>Monitoring</b>
No specific inequality identified	To ensure that any HSENI customer satisfaction surveys include a question on equality of opportunity and the promotion of good relations.	Identification of an up-to-date list of HSENI surveys that could be utilised to provide information on how best to ensure equality of opportunity and the promotion of good relations.	June 2012	Results of surveys formally monitored as part of the Annual Report to the Equality Commission.
		Inclusion of a relevant question(s) in all appropriate surveys.	August 2012	



disabled groups.	Groups as part of the planning processes associated with the campaign.			
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**Key Objective – to communicate appropriate, timely and practical workplace health and safety information and advice**

<b>Inequality</b>	<b>Action Measures</b>	<b>Performance Indicator</b>	<b>Time scale</b>	<b>Monitoring</b>
No specific inequality identified	<p>Need for ongoing awareness of the availability of health and safety literature to S75 groups.</p> <p>Raise awareness of and, where necessary, revise key HSENI publications relevant to vulnerable groups.</p>	Increase in downloads/distribution of relevant information sheets/booklets.	2011 - 2015	Distribution of key information sources - monitored on an annual basis within lifetime of Action Plan.